



August 28, 2026

LAURA LOZON
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Postal Service's Employee Vetting Process, Audit Number 25-135-R26
(Recommendation 1)

Representatives of the Office of the Inspector General (OIG) and USPS management held an audit resolution meeting on August 13, 2026, to discuss management's disagreement with Recommendation #1 as stated in the July 13, 2026, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to Recommendation #1, which reads as follows from the July 28, 2026, final audit report:

Recommendation 1:

We recommend the Vice President, Human Resources, in coordination with the Chief Postal Inspector, identify active employees hired since fiscal year 2016 without a background investigation or with unfavorable background investigation results, and develop a remediation plan.

The recommendation status will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close the recommendation management agrees to take the following actions:

The Management will document the search period and the follow-up action plan for identified unfavorable background investigations.

Target Implementation Date:

Responsible Official/s: Vice President, Human Resources

Sincerely,

E-SIGNED by Joseph Bruce
on 2026-08-31 06:53:13 EDT

Joseph Bruce
Vice President, Human Resources

cc: Corporate Audit & Response Management