



August 4, 2026

LAURA LOZON
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Service Performance of Election and Political Mail During the 2024 General Election (Audit Number 24-143-R25) Recommendation 7

Representatives of the Office of the Inspector General (OIG) and USPS management met again on July 17, 2025, to discuss management's disagreement with recommendation 7 as stated in management's response to the subject audit report, dated April 10, 2025.

As a result of the meeting an agreement was reached pertaining to recommendation 7 which read as follows from the April 21, 2025, final audit report:

Recommendation #7

We recommend the **Vice President of Delivery Operations** create a method for scanning local turnaround ballots at delivery units.

The status of the recommendation will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close this recommendation management agrees to take the following actions:

Applying a new cancellation scan could conflict with the existing postmark policy. To improve verification while avoiding conflict with postmark rules, during the extraordinary measures period, management will utilize the paper version of the Delivery Unit Election Mail /Political Mail Log to maintain a manual count of ballots at delivery units for local turnaround.

Target Implementation Date: October 31, 2026

Responsible Official: VP Delivery Operations

Sincerely,

E-SIGNED by John.S Morgan
on 2026-08-04 12:35:58 EDT

John S. Morgan
Vice President, Delivery Operations

cc: Corporate Audit & Response Management