



June 15, 2026

JEANNETTE Y. GRANT
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution Letter – *Relief Supervisor Utilization* (Report Number 25-131-R26) Recommendations 1 and 2

We agree with the actions outlined by the U.S. Postal Service to address recommendations 1 and 2 in the subject report, as described in the related June 5, 2026, memorandum from the Vice President, Delivery Operations; Vice President, Processing Operations; Vice President Retail & Post Office Operations; Vice President, Logistics; and the Vice President, Human Resources.

We will update our internal audit tracking system to reflect this resolution by modifying the status of recommendations 1 and 2 from “disagree” to “agree.” Additionally, we agree to close recommendation 2 in our internal tracking system upon issuance of this letter.

We appreciate the cooperation and courtesy provided by your staff. If you have any questions, please contact Victoria Smith at 703-526-5903.

A handwritten signature in cursive script, reading "Laura M. Lozon", is positioned above the typed name.

Laura Lozon
Director, Audit Services

cc: Kelly Thresher
Lazerick Poland