



June 1, 2026

JEANNETTE Y. GRANT  
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution Letter – *Network Changes: Effectiveness of the New Indianapolis, IN, Regional Processing and Distribution Center*  
(Report Number 25-093-R26) Recommendations 4 and 5

We agree with the actions outlined by the U.S. Postal Service to address recommendations 4 and 5 in the subject report, as described in the related May 26, 2026, memorandum from the Vice President, Processing Operations, Central and Vice President, Logistics

We will update our internal audit tracking system by modifying the status of recommendations 4 and 5 from “disagree” to “agree.”

We appreciate the cooperation and courtesy provided by your staff. If you have any questions, please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903, or me at 571-274-4015.

A handwritten signature in black ink, appearing to read "Laura Lozon".

Laura Lozon  
Director, Audit Services

cc: Todd Watson