



June 8, 2026

LAURA LOZON
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Network Changes: Local Transportation Optimization in the New Orleans Region (Audit Number 25-057-R25) Recommendations 1 and 2.

Representatives of the Office of the Inspector General (OIG) and USPS management met on June 5, 2026, to discuss management's disagreement with recommendation numbers 1 and 2 as stated in the August 29, 2025, management response in the subject audit report.

As a result of the meeting, an agreement was reached pertaining to recommendations 1 & 2, which read as follows from the September 9, 2025, final audit report:

Recommendation #1

We recommend the Senior Director, Processing Operations, Gulf South Division, develop a formal contingency plan to mitigate service impacts during major, known disruptions in operations, such as Mardi Gras.

Recommendation #2:

We recommend the Senior Director, Processing Operations, Gulf South Division, develop and implement, when needed, a localized retention and succession plan to ensure leadership and operational continuity.

The status of the recommendations will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close the recommendations management agrees to take the following action:

Regarding #1: Management updated its contingency plan, specific for 2026 Mardi Gras to stabilize service during a high-risk, high-volume event. Execution was successful and trends over SPLY demonstrate that operational adjustments produced measurable improvements.

Management requests to close recommendation 1 with the issuance of the OIG's audit resolution response letter.

Target Implementation Date: 06/30/2026

Responsible Official:

Vice President, Regional Processing Operations - Western


Regarding #2: While constraints exist to permanently fill a key position at the New Orleans P&DC, management has an effective staffing and development plan to maintain leadership continuity and build a reliable bench for future selection.

Target Implementation Date: 07/31/2026

Responsible Official:

Vice President, Regional Processing Operations - Western

Sincerely,

 E-SIGNED by JOHN.J DIPERI
on 2026-06-08 14:07:41 EDT

John DiPeri
Vice President, Regional Processing Operations - Western

cc: Corporate Audit & Response Management