



June 1, 2026

JEANNETTE Y. GRANT  
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution Letter – *Merchant Rate Card Management* (Report Number 25-003-R25) Recommendations 6 and 7

We agree with the actions outlined by the U.S. Postal Service to address recommendations 6 and 7 in the subject report, as described in the related May 28, 2026, memorandum from the Executive Director, Product Solutions.

We will update our internal audit tracking system by modifying the status of recommendations 6 and 7 from “disagree” to “agree.”

Additionally, we agree to close recommendations 6 and 7 in our internal audit tracking system upon issuance of this letter.

We appreciate the cooperation and courtesy provided by your staff. If you have any questions, please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903, or me at 571-274-4015.

A handwritten signature in black ink, appearing to read "Laura Lozon".

Laura Lozon  
Director, Audit Services

cc: Heidi Einsweiler