



June 1, 2026

JEANNETTE Y. GRANT
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution Letter – *Merchant Rate Card Management* (Report Number 25-003-R25) Recommendation 5

We agree with the actions outlined by the U.S. Postal Service to address recommendation 5 in the subject report, as described in the related May 28, 2026, memorandum from the Vice President, Sales Intelligence and Support.

We will update our internal audit tracking system by modifying the status of recommendation 5 from “disagree” to “agree.”

We appreciate the cooperation and courtesy provided by your staff. If you have any questions, please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903, or me at 571-274-4015.

A handwritten signature in black ink, appearing to read "Laura Lozon".

Laura Lozon
Director, Audit Services

cc: Heidi Einsweiler