



May 7, 2026

JEANNETTE Y. GRANT  
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution Letter – *Communication of Local Changes to Priority Mail Express Service* (Report Number 25-056-R25) Recommendations 1 and 2

We agree with the actions outlined by the U.S. Postal Service to address recommendations 1 and 2 in the subject report, as described in the related May 1, 2026, memorandum from the Vice President, Marketing.

We will update our internal audit tracking system to reflect this resolution by modifying the status of recommendations 1 and 2 from “disagree” to “agree.” Additionally, we agree to close recommendations 1 and 2 in our internal tracking system upon issuance of this letter.

We appreciate the cooperation and courtesy provided by your staff. If you have any questions, please contact Victoria Smith at 703-526-5903.

A handwritten signature in cursive script that reads "Laura M. Lozon".

Laura Lozon  
Director, Audit Services

cc: Mary Lloyd  
Brandi Adder