



March 25, 2026

LAURA LOZON
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Efficiency of Operations at the Santa Clarita Processing and Distribution Center (Audit Number 25-123-R26) Recommendation 1.

Representatives of the Office of the Inspector General (OIG) and USPS management met on March 20, 2026, to discuss management's disagreement with recommendation 1 as stated in the October 14, 2025, management response in the subject audit report.

As a result of the meeting, an agreement was reached pertaining to recommendation 1 which read as follows from the October 14, 2025, final audit report:

Recommendation #1: We recommend the **Southern California Division Director, Processing Operations**, develop and implement a plan to fill the vacant positions needed at the Santa Clarita Processing and Distribution Center.

The status of the recommendation will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close the recommendation management agrees to take the following action:

Management in coordination with HQ, has worked to realign/ update the workforce dashboard. As of now, the dashboard reflects only two career positions short of authorized, resulting in adequate staffing levels needed for processing. Management requests to close recommendation 1 with issuance of the OIG's audit resolution agreement letter based on evidence determined sufficient for closure.

Target Implementation Date: 04/30/2026

Responsible Official:
Southern California Division Director, Processing Operations

Sincerely,

E-SIGNED by JOHN.J DIPERI
on 2026-03-25 09:20:35 EDT

John DiPeri
Vice President, Regional Processing Operations - Western

cc: Corporate Audit & Response Management