



March 31, 2026

JEANNETTE Y. GRANT
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution Letter – *Efficiency of Operations at the Santa Clarita Processing and Distribution Center* (Report Number 25-123-R26)
Recommendation 1

We agree with the actions outlined by the U.S. Postal Service to address recommendation 1 in the subject report, as described in the related March 25, 2026, memorandum from the Vice President, Regional Processing Operations – Western.

We will update our internal audit tracking system to reflect this resolution by modifying the status of recommendation 1 from “disagree” to “agree.” Additionally, we agree to close recommendation 1 in our internal tracking system upon issuance of this letter.

We appreciate the cooperation and courtesy provided by your staff. If you have any questions, please contact Victoria Smith at 703-526-5903.

A handwritten signature in cursive script that reads "Laura M. Lozon".

Laura Lozon
Director, Audit Services

cc: Jan Hamm
Monica Brym