



March 26, 2026

JEANNETTE Y. GRANT  
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution Letter – *Management of Commercial Mail Receiving Agencies* (Report Number 24-146-R25) Recommendation 2

We agree with the actions outlined by the U.S. Postal Service to address recommendation 2 in the subject report, as described in the related March 17, 2026, memorandum from the Vice President, Retail and Post Office Operations, the Vice President, Pricing and Costing and the Executive Director, Product Solutions.

We will update our internal audit tracking system by modifying the status of this recommendation from “disagree” to “agree.”

Additionally, we agree to close recommendation 2 in our internal audit tracking system, under the designation Closed-Not Implemented, upon issuance of this letter.

We appreciate the cooperation and courtesy provided by your staff. If you have any questions, please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903, or me at 571-274-4015.

A handwritten signature in black ink, appearing to read "Laura Lozon".

Laura Lozon  
Director, Audit Services

cc: Joshua Bartzen