

February 25, 2026

LAURA LOZON  
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution: *Field Operations Service Review: Processing and Logistics (25-067-R25) Recommendation 6*

Representatives of the Office of the Inspector General (OIG) and United States Postal Service met on January 30, 2026, to discuss management's disagreement with Recommendations 6 as stated in the Management Response Letter published in the subject audit report on September 11, 2025.

As a result of the meeting, an agreement was reached pertaining to recommendation 6 which reads as follows in the final audit report:

**Recommendation 6:** We recommend the Senior Regional Directors, Logistics, require a documented transportation review that tracks the root cause and planned mitigation tactics for facilities not meeting their transportation goals

The status of recommendation 6 will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close the recommendation, management agrees to take the following action:

Logistics will provide performance data slides presented on the call that reflect transportation improvements from October 2025 to January 2026 along with a description of initiatives/ measures taken to address transportation issues.

Target Implementation Date: 03/31/2026

Responsible Official: Regional Directors, Logistics

Sincerely,

E-SIGNED by SHELAINE.D SCAGGS-GRESE  
on 2026-02-25 13:34:59 EST

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Shelaine Grese  
Regional Director, Atlantic

E-SIGNED by KARLETT.E GILBERT  
on 2026-02-25 13:49:04 EST

Karl Gilbert  
Regional Director, Southern

E-SIGNED by Eli Blackburn  
on 2026-02-25 13:26:15 EST  
Eli Blackburn Delegate for Larry Belair  
Regional Director, Central

E-SIGNED by MARC.E KERSEY

on 2026-02-25 13:23:35 EST

Marc Kersey  
Regional Director, WestPac

cc: Corporate Audit Response Management