



March 9, 2026

JEANNETTE Y. GRANT  
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution Letter – *Field Operations Service Review: Processing and Logistics* (Report Number 25-067-R25) Recommendation 6

We agree with the actions outlined by the U.S. Postal Service to address recommendation 6 in the subject report, as described in the related February 25, 2026, memorandum from the Regional Director, Logistics, Atlantic; Regional Director, Logistics, Southern; Regional Director, Logistics, Central; and Regional Director, Logistics, WestPac.

We will update our internal audit tracking system to reflect this resolution by modifying the status of recommendation 6 from “disagree” to “agree.” Additionally, we agree to close recommendation 6 in our internal tracking system upon issuance of this letter.

We appreciate the cooperation and courtesy provided by your staff. If you have any questions, please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in black ink, appearing to read 'Laura Lozon'.

Laura Lozon  
Director, Audit Services

cc: Jan Hamm  
Monica Brym