



February 4, 2026

LAURA LOZON
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Protecting Revenue for Returned Parcel Select Packages (Audit Number 25-053-R25) Recommendation 3

Representatives of the Office of the Inspector General (OIG) and USPS management met on February 4, 2026, to discuss management's disagreement with recommendation numbers 3 as stated in the September 5, 2025, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to recommendation number 3 which read as follows from the September 17, 2025, final audit report:

Recommendation #3

We recommend the Executive Director, Product Solutions, retroactively invoice return addressees for large package charges that should have been paid.

The status of the recommendation will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close the recommendation management agrees to take the following actions:

USPS is unable to collect these fees. There is no historical data stored by USPS and the industry to verify, conduct analysis to assess what would have been needed to collect the fees. We request the OIG close as, not implemented

Management requests to close as not implemented with issuance of the OIG's audit resolution agreement letter.

Target Implementation Date: 03/31/2026

Responsible Official: Executive Director, Product Solutions

Sincerely,

E-SIGNED by MARGARET.M PEPE
on 2026-02-19 10:54:56 EST

Margaret Pepe
Executive Director, Product Solutions

cc: Corporate Audit & Response Management