



February 27, 2026

JEANNETTE Y. GRANT
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution Letter – *Protecting Revenue for Returned Parcel Select Packages* (Report Number 25-053-R25) Recommendation 3

We agree with the actions outlined by the U.S. Postal Service to address recommendation 3 in the subject report, as described in the related February 4, 2026, memorandum from the Executive Director, Product Solutions.

We will update our internal audit tracking system to reflect this resolution by modifying the status of recommendation 3 from “disagree” to “agree.” Additionally, we will close recommendation 3 under the designation Closed – Not Implemented.

We appreciate the cooperation and courtesy provided by your staff. If you have any questions, please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in black ink, appearing to read "Laura Lozon".

Laura Lozon
Director, Audit Services

cc: Amanda Stafford
Heidi Einsweiler