

February 24, 2026

LAURA LOZON  
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution: Network Changes: Progress on Improvements at Atlanta, GA, RP&DC (25-039-R25) Recommendations 1, 2, & 5

Representatives of the Office of the Inspector General (OIG) and USPS management held an audit resolution meeting on February 17, 2026, to discuss management's disagreement with recommendations 1, 2, and 5 as stated in the June 25, 2025, management response in the subject report.

As a result of the meeting, an agreement was reached. The recommendations read as follows from the July 8, 2025 final report:

**Recommendation 1** - We recommend that the Senior Processing Division Director, Southeast, direct the Atlanta Regional Processing and Distribution Center Plant Manager to develop and execute a plan to ensure the timely processing of nonmachinable packages and maintain a first in, first out processing order.

**Recommendation 2** - We recommend that the Vice President, Processing Operations, in coordination with Vice President Logistics, assess mail volume and reevaluate operations in the Atlanta region to identify opportunities for more effective use of space, efficient processing and logistics operations, and cost optimization.

**Recommendation 5** - We recommend the Vice President, Processing Operations, revise projected savings as staffing is balanced with additional facilities and operational needs in the region.

The status of these recommendations will be changed to "Agreed" in both the OIG's and management's tracking systems upon receipt of the OIG's audit resolution response letter.

To close these recommendations, management agrees to take the following actions:

**Recommendations 1 & 2** - Management has successfully implemented and enhanced FIFO and Non-Machinable Operation (NMO) plans and processes for daily, peak, and high volumes; impacted equipment; and inclement weather.

**Target Implementation Date:** 06/30/2026

**Responsible Official(s):** Senior Processing Division Director, Southeast; Atlanta Regional Processing and Distribution Center Plant Manager; Vice President, Processing Operations; Vice President Logistics

**Recommendation 5** - Management will demonstrate costs avoided related to increased workload not originally planned in the Decision Analysis Report (DAR).

Target Implementation Date: 06/30/2026

Responsible Official(s): Vice President, Processing Operations

E-SIGNED by JASON.R DE CHAMBEAU  
on 2026-02-24 12:48:00 EST

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Jason DeChambeau  
Vice President, Processing Operations

E-SIGNED by ROBERT CINTRON  
on 2026-02-24 16:26:37 EST

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Robert Cintron  
Vice President, Logistics

E-SIGNED by SHARON.M YOUNG  
on 2026-02-24 10:39:19 EST

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Sharon Young  
Senior Processing Division Director, Southeast

cc: Corporate Audit & Response Management