



March 9, 2026

JEANNETTE Y. GRANT  
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution Letter – *Network Changes: Progress on Improvements at Atlanta, GA, RPDC* (Report Number 25-039-R25) Recommendations 1, 2, and 5

We agree with the actions outlined by the U.S. Postal Service to address recommendations 1, 2, and 5 in the subject report, as described in the related February 24, 2026, memorandum from the Vice President, Processing Operations; the Vice President, Logistics; and the Senior Processing Division Director, Southeast.

We will update our internal audit tracking system to reflect this resolution by modifying the status of recommendations 1, 2, and 5 from “disagree” to “agree.”

We appreciate the cooperation and courtesy provided by your staff. If you have any questions, please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in black ink, appearing to read "Laura Lozon".

Laura Lozon  
Director, Audit Services

cc: Mary Lloyd  
Todd Watson