



February 25, 2026

LAURA LOZON
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Shipping and Handling of Day-Old Poultry (Audit Number 25-031-R25) Recommendation 7

Representatives of the Office of the Inspector General (OIG) and USPS management met on January 22, 2026 and a follow up meeting on February 25, 2026 to discuss management's disagreement with recommendation 7 as stated in the September 12, 2025, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to recommendation 7 which read as follows from the September 23, 2025, final audit report:

Recommendation #7

We recommend **Executive Director, Product Solutions**, revise Publication 52 to require the mailer to include a "deliver by" date, which is 72-hours after hatching, on all packages of day-old poultry.

The recommendation status will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close the recommendation management agrees to take the following actions:

Management will recommend to mailers to make changes to labels to include deliver by date, and address feasibility of this recommendation in conjunction with recommendation 8.

Target Implementation Date: 06/30/2026

Responsible Official: Executive Director, Product Solutions

Sincerely,

E-SIGNED by MARGARET.M PEPE

on 2026-03-11 09:23:58 EDT

Margaret Pepe
Executive Director, Product Solutions

cc: Corporate Audit & Response Management