



February 20, 2026

LAURA LOZON
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Network Changes - Progress on Improvements at Richmond, VA, RPDC Recommendation 2 (Audit 24-152-R25)

Representatives of the Office of the Inspector General (OIG) and USPS management met on January 8, 2026, to discuss management's disagreement with recommendation 2, as stated in management's response to the subject audit report, dated January 14, 2025.

As a result of the meeting an agreement was reached pertaining to recommendation 2 which read as follows from January 27, 2025, final audit report:

Recommendation #2: We recommend that the Vice President, Logistics, in coordination with the South Atlantic Logistics Division Director, develop and execute a comprehensive plan to improve the transportation performance at the Richmond Regional Processing and Distribution Center and monitor progress.

The status of the recommendation will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close this recommendation management agrees to take the following actions:

Management has taken action to make improvements for on time trips. Daily cadences are held with Processing, expeditors and the regional team, to discuss the root cause for any late trips and avoid recurrences. Management will provide evidence of positive trends for on time trips since the audit was conducted and requests closure of the recommendation upon issuance of the OIG's audit resolution response letter.

Target Implementation Date: 04/30/2026

Responsible Official: VP Logistics/South Atlantic Logistics Division Director

Sincerely,

E-SIGNED by cintron robert
on 2026-02-20 14:43:36 EST

Robert Cintron
Vice President, Logistics

cc: Corporate Audit & Response Management