OFFICE OF INSPECTOR GENERAL
UNITED STATES POSTAL SERVICE

March 17, 2026

JEANNETTE Y. GRANT
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution Letter – *Management of Commercial Mail Receiving Agencies (*Report Number 24-146-R25) Recommendations 1, 4, and 5

We agree with the actions outlined by the U.S. Postal Service to address recommendations 1, 4, and 5 in the subject report, as described in the related March 5, 2026, memorandum from the Vice President, Retail and Post Office Operations.

We will update our internal audit tracking system by modifying the status of this recommendation from “disagree” to “agree.”

Additionally, we agree to close recommendations 1, 4, and 5 in our internal audit tracking system upon issuance of this letter.

We appreciate the cooperation and courtesy provided by your staff. If you have any questions, please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903, or me at 571-274-4015.

Laura Lozon
Director, Audit Services

cc: Joshua Bartzen