



February 24, 2026

LAURA LOZON
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Technology, Infrastructure, and Systems Security Review (Audit Number 24-133-R25) Recommendation 12

Representatives of the Office of the Inspector General (OIG) and USPS management met again on February 18, 2026, to discuss management's disagreement with recommendation number 12 as stated in the March 13, 2025, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to recommendation number 12 which read as follows from the March 21, 2025, final audit report:

Recommendation #12

We recommend the Senior Director, Maintenance Operations, install uninterruptable power supplies for [REDACTED] in the [REDACTED] [REDACTED] and [REDACTED] or document exceptions to policy, as appropriate. In addition, implement controls to ensure uninterruptable power supplies are assessed and replaced before they become non-functional.

The status of the recommendations will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close this recommendation management agrees to take the following actions:

Management will document exception controls related to power supplies on [REDACTED] [REDACTED] and file in a location accessible to applicable postal officials. Based on satisfactory evidence presented, management requests to close 12 with issuance of the OIG's AR agreement letter.

Target Implementation Date: 03/31/2026

Responsible Official: Senior Director, Maintenance Operations

Sincerely,

E-SIGNED by GARY.K COUCH
on 2026-02-26 13:18:41 EST

Kevin Couch
Senior Director, Maintenance Operations

cc: Corporate Audit & Response Management

This document contains sensitive information that has been redacted for public release. These redactions were coordinated with USPS and agreed to by the OIG.
