



March 3, 2026

JEANNETTE Y. GRANT  
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution Letter – *Technology, Infrastructure, and Systems Security Review* (Report Number 24-133-R25) Recommendation 11

We agree with the actions outlined by the U.S. Postal Service to address recommendation 11 in the subject report, as described in the related February 24, 2026, memorandum from the Senior Director, Maintenance Operations.

We will update our internal audit tracking system to reflect this resolution by modifying the status of recommendation 11 from “disagree” to “agree.” Additionally, we agree to close recommendation 11 in our internal tracking system upon issuance of this letter.

We appreciate the cooperation and courtesy provided by your staff. If you have any questions, please contact Victoria Smith at 703-526-5903.

A handwritten signature in cursive script, reading "Laura M. Lozon", is positioned above the typed name.

Laura Lozon  
Director, Audit Services

cc: Mary Lloyd  
Vasilios Grasos