



March 13, 2026

LAURA LOZON  
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Postal Vehicle Service Operations (Audit Number 24-093-R25)  
Recommendation 6

Representatives of the Office of the Inspector General (OIG) and USPS management met May 29, 2025 and again on March 4, 2026, to discuss management's disagreement with recommendation 6 as stated in the March 14, 2025, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to recommendation 6 which read as follows from the March 27, 2025, final audit report:

**Recommendation #6**

We recommend the Vice President, Logistics, coordinate with Human Resources to include specific requirements in the job announcements for Postal Vehicle Service operator positions (i.e. starting as part-time flexible or working outside of normal business hours).

The status of the recommendation will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close this recommendation management agrees to take the following action:

Human Resources management will develop a standardized document with key bullet points for interviewers to use in regard to scheduling when conducting Postal Vehicle Service operators' interviews.

Target Implementation Date: 06/30/2026

Responsible Official: Vice President, Logistics and Vice President, Human Resources

Sincerely,

E-SIGNED by ROBERT CINTRON  
on 2026-03-13 08:49:39 EDT

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Robert Cintron  
Vice President, Logistics

E-SIGNED by Joseph Bruce  
on 2026-03-13 08:56:18 EDT

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Joseph Bruce  
Vice President, Human Resources

cc: Corporate Audit & Response Management