



February 03, 2026

LAURA LOZON
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Shipping and Handling of Day-Old Poultry (Audit Number 25-031-R25) Recommendation 11

Representatives of the Office of the Inspector General (OIG) and USPS management met on November 19, 2025, to discuss management's disagreement with recommendation 11 as stated in the September 12, 2025, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to recommendation 11 which read as follows from the September 23, 2025, final audit report:

Recommendation #11

We recommend Vice President, Retail and Post Office Operations; Vice President, Delivery Operations; Vice President, Processing Operations; and Vice President, Logistics, develop and provide training to staff on the correct processes for the disposal of day-old poultry.

The recommendation status will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close the recommendation management agrees to take the following action:

Management will communicate instructions to employees on the policy for disposal of day-old poultry.

Target Implementation Date: 04/30/2026

Responsible Officials: VP Retail and Post Office Operations, VP Delivery Operations, VP Processing Operations and VP Logistics

Sincerely,

E-SIGNED by Jennifer.T Vo
on 2026-02-03 11:48:39 EST

Jennifer Vo
VP, Retail and Post Office Operations

E-SIGNED by JOHN.S MORGAN
on 2026-02-03 12:00:08 EST

John Morgan
VP Delivery Operations

E-SIGNED by JASON.R DE CHAMBEAU
on 2026-02-03 14:12:36 EST

Jason DeChambeau
Acting Vice President, Processing Operations

E-SIGNED by ROBERT CINTRON
on 2026-02-03 15:38:16 EST

Robert Cintron
Vice President, Logistics

cc: Corporate Audit & Response Management