



February 10, 2026

JEANNETTE Y. GRANT  
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution Letter – *Shipping and Handling of Day-Old Poultry* (Report Number 25-031-R25) Recommendation 11

We agree with the actions outlined by the U.S. Postal Service to address recommendation 11 in the subject report, as described in the related February 3, 2026, memorandum from the Vice President, Retail and Post Office Operations; Vice President, Delivery Operations; Vice President, Processing Operations; and the Vice President, Logistics.

We will update our internal audit tracking system to reflect this resolution by modifying the status of recommendation 11 from “disagree” to “agree.”

We appreciate the cooperation and courtesy provided by your staff. If you have any questions, please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in black ink, appearing to read "Laura Lozon", is positioned above the printed name.

Laura Lozon  
Director, Audit Services

cc: Mary Lloyd  
Brandi Adder