



February 6, 2026

LAURA LOZON  
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Postal Vehicle Service Operations (Audit Number 24-093-R25)  
Recommendation 9

Representatives of the Office of the Inspector General (OIG) and USPS management met again on May 29, 2025, to discuss management's disagreement with recommendation 9 as stated in the March 14, 2025, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to recommendation 9 which read as follows from the March 27, 2025, final audit report:

**Recommendation #9**

We recommend the Vice President, Logistics, develop a process to ensure site management monitors the accuracy of drivers' license expirations and Department of Transportation physical due dates in the Vehicle Information Transportation Analysis and Logistics system. The status of the recommendation will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close these recommendations management agrees to take the following actions:

Management will outline the oversight process for entering drivers' license information in VITAL and the periodic review frequency.  
Request closure with issuance of the OIG's AR agreement letter.

Target Implementation Date: 03/31/2026

Responsible Official: Vice President, Logistics

Sincerely,

E-SIGNED by ROBERT CINTRON  
on 2026-02-06 10:08:39 EST

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Robert Cintron  
Vice President, Logistics

cc: Corporate Audit & Response Management