



December 30, 2025

JEANNETTE Y. GRANT  
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution Letter – *Communication of Local Changes to Priority Mail Express Service* (Report Number 25-056-R25) Recommendation 5

We agree with the actions outlined by the U.S. Postal Service to address recommendation 5 in the subject report, as described in the related December 23, 2025, memorandum from the Executive Director, Product Solutions.

We will update our internal audit tracking system to reflect this resolution by modifying the status of recommendation 5 from “disagree” to “agree. Additionally, we agree to close recommendation 5 in our internal tracking system upon issuance of this letter.

We appreciate the cooperation and courtesy provided by your staff. If you have any questions, please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in black ink, appearing to read "Laura Lozon", is positioned above the printed name.

Laura Lozon  
Director, Audit Services

cc: Mary Lloyd  
Brandi Adder