



December 29, 2025

JEANNETTE Y. GRANT  
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution Letter – *Service Performance During the Fiscal Year 2025 Peak Mailing Season* (Report Number 25-036-R25)  
Recommendation 8

We agree with the actions outlined by the U.S. Postal Service to address recommendation 8 in the subject report, as described in the related December 23, 2025, memorandum from the Vice President, Retail and Post Office Operations.

We will update our internal audit tracking system to reflect this resolution by modifying the status of recommendation 8 from “disagree” to “agree.” Additionally, we agree to close recommendation 8 in our internal audit tracking system upon issuance of this letter.

We appreciate the cooperation and courtesy provided by your staff. If you have any questions, please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903, or me at 571-274-4015.

A handwritten signature in black ink, appearing to read "Laura Lozon", is positioned above the typed name.

Laura Lozon  
Director, Audit Services

cc: John Littlejohn