



September 16, 2025

LAURA LOZON
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Service Performance During the FY 2025 Peak Mailing Season,
Audit Number 25-036-R25 (Recommendation 2)

Representatives of the Office of the Inspector General (OIG) and USPS management held an audit resolution meeting on August 22, 2025, to discuss management's disagreement with Recommendation #2 as stated in the July 3, 2025, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to Recommendation #2, which reads as follows from the final audit report dated July 21, 2025:

Recommendation 2:

We recommend the Vice President, Processing Operations, adjust package processing plans and staffing plans during peak season to ensure full capacity of machines is used to minimize delayed mail volume.

The recommendation status will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close the recommendation management agrees to take the following action:

Management adjusts package processing plans to process projected volume during peak season as discussed in the audit resolution meeting. Management provided the staffing plan for peak season.

The OIG agreed that the information shared to support these actions is sufficient to close recommendation #2 with issuance of the audit resolution agreement letter.

Target Implementation Date: 11/30/2025

Responsible Officials: Vice President, Processing Operations

E-SIGNED by DANE.A COLEMAN
on 2025-09-17 17:15:54 EDT

Dane A. Coleman