



September 30, 2025

JEANNETTE Y. GRANT
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution Letter – *Service Performance During the Fiscal Year 2025 Peak Mailing Season* (Report Number 25-036-R25)
Recommendation 9

We agree with the actions outlined by the U.S. Postal Service to address recommendation 9 in the subject report, as described in the related September 18, 2025, memorandum from the Vice President, Processing Operations and Vice President, Logistics.

We will update our internal audit tracking system by modifying the status of this recommendation from “disagree” to “agree.”

We appreciate the cooperation and courtesy provided by your staff. If you have any questions, please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903, or me at 571-274-4015.

A handwritten signature in black ink, appearing to read "Laura Lozon", is positioned above the typed name.

Laura Lozon
Director, Audit Services

cc: John Littlejohn