



September 15, 2025

LAURA LOZON
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Effectiveness of the New Regional Processing and Distribution Center in Boise, ID, Audit Number 25-038-R25 (Recommendation 3)

Representatives of the Office of the Inspector General (OIG) and USPS management held an audit resolution meeting on August 15, 2025, to discuss management's disagreement with Recommendation #3 as stated in the June 5, 2025, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to Recommendation #3, which reads as follows from the final audit report dated June 16, 2025:

Recommendation 3:

We recommend the Vice President, Processing Operations, review the facility's authorized complement to determine staffing needs and adjust the complement, as needed.

The recommendation status will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close the recommendation management agrees to take the following action:

Management tracks its authorized complement regularly and has consistently been hiring and onboarding since March 2024. The methodology for calculating complement at the Boise, ID RPDC was also shared with the audit team. The OIG agreed that the information shared to support these actions is sufficient to close recommendation #3 with issuance of their audit resolution agreement letter.

Target Implementation Date: 09/30/2025

Responsible Official: Vice President, Processing Operations

E-SIGNED by DANE A COLEMAN
on 2025-09-15 14:44:56 EDT

Dane A. Coleman

cc: Corporate Audit & Response Management