



August 27, 2025

LAURA LOZON
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Delivering for America: First-Class Mail and Priority Mail Service Performance Update, Audit Number 25-028-R25 (Recommendation 2)

Representatives of the Office of the Inspector General (OIG) and USPS management held an audit resolution meeting on July 7, 2025, to discuss management's disagreement with Recommendation #2 as stated in the April 28, 2025, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to Recommendation #2, which reads as follows from the May 7, 2025, final audit report:

Recommendation 2:

We recommend the Executive Director, Operations Integration and Performance Excellence, discontinue applying competitive product [REDACTED], implementing a more transparent and proactive communication strategy when [REDACTED]

The recommendation status will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close the recommendation management agrees to take the following action:

The Postal Service will provide a statement outlining agreement not to apply [REDACTED]. However, the Postal Service would allow for [REDACTED] in cases of special causes, such as force majeure events.

Target Implementation Date: 10/31/2025

Responsible Official: Executive Director, Operations Integration and Performance Excellence

Sincerely,

E-SIGNED by GREGORY.T WHITE
on 2025-08-27 09:41:31 EDT

Gregory T. White
Executive Director, Operations Integration and Performance Excellence

cc: Corporate Audit & Response Management

This document contains sensitive information that has been redacted for public release. These redactions were coordinated with USPS and agreed to by the OIG.
