



September 10, 2025

JEANNETTE Y. GRANT  
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution Letter – *Delivering for America: First-Class Mail and Priority Mail Service Performance Update* (Report Number 25-028-R23)  
Recommendation 2

We agree with the actions outlined by the U.S. Postal Service to address recommendation 2 in the subject report, as described in the related August 27, 2025, memorandum from the Executive Director, Operations Integration and Performance Excellence.

We will update our internal audit tracking system by modifying the status of this recommendation from “disagree” to “agree.”

We appreciate the cooperation and courtesy provided by your staff. If you have any questions, please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903, or me at 571-274-4015.

Laura Lozon  
Director, Audit Services

cc: Todd Watson