



August 20, 2025

JEANNETTE Y. GRANT  
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution Letter – *Delivering for America: First-Class Mail and Priority Mail Service Performance Update* (Report Number 25-028-R25)  
Recommendation 6

We agree with the actions outlined by the U.S. Postal Service to address recommendation 6 in the subject report and the target implementation date, as described in the related August 15, 2025, memorandum from the Vice President, Processing Operations.

We will update our internal audit tracking system by modifying the status of recommendation 6 from “disagree” to “agree.”

We appreciate the cooperation and courtesy provided by your staff. If you have any questions, please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in black ink, appearing to read "Laura Lozon", is positioned above the typed name.

Laura Lozon  
Director, Audit Services

cc: Mary Lloyd  
Todd Watson