



July 30, 2025

JEANNETTE Y. GRANT  
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution Letter – *Mail Theft Mitigation and Response – Houston, TX*  
(Report Number 25-023-R25) Recommendation 2

We agree with the actions outlined by the U.S. Postal Service to address recommendation 2 in the subject report, as described in the related July 22, 2025, memorandum from the Chief Retail and Delivery Officer and Executive Vice President.

We will update our internal audit tracking system by modifying the status of recommendation 2 from “disagree” to “agree” and will close recommendation 2 upon issuance of this letter.

We appreciate the cooperation and courtesy provided by your staff. If you have any questions, please contact me at 571-274-4015.

*Victoria Smith*

Victoria Smith  
Manager, Quality, Systems, & Accountability

cc: Mary Lloyd  
Laura Lozon