



August 8, 2025

LAURA LOZON
DIRECTOR, AUDIT SERVICES

SUBJECT: Step 1 Audit Resolution - Fleet Modernization - Charging Station Deployment
Timelines (23-170-R24)

Representatives of the Office of the Inspector General (OIG) and USPS management met on October 23, 2024, to discuss management's disagreement with recommendation 1, as stated in the July 5, 2024, management response in the subject audit report.

On June 26, 2025, additional information was provided to the OIG and a follow-up meeting held on July 31, 2025 and as a result of that meeting an agreement was reached pertaining to recommendation 1, which reads as follows from the July 16, 2024 final audit report:

Recommendation 1 - We recommend the Senior Vice President of Infrastructure and Operations Support establish informed baselines for future sites that align with schedule management best practices.

The status of recommendation 1 will be changed to "Agree" in both the OIG's and management's tracking systems upon receipt of the OIG's audit resolution response letter.

To close the recommendations management agrees to take the following action:

The Postal Service will continue to apply the schedule management techniques it uses, which are a best practice. We are incorporating lessons learned throughout the many projects that have been initiated (with many successfully completed) and are extending project timelines, understanding there are issues in which the Postal Service has no control and that pertinent external parties are not providing reliable scheduling input until the project is at an advanced stage. Our approach will continue to be to schedule aggressively and work with all required parties to continue advancing projects with as much advance scheduling information as we can extract at the earliest point we can extract it, but to adjust schedules regularly as new information comes to light. Management further submits supporting documentation of practices that have already been incorporated into our ongoing schedule planning processes to engage; and request closure of the recommendation.

Target Implementation Date: August 8, 2025

Responsible Official: Senior Director, Fleet Management

E-SIGNED by ROBERT.J GLASS
on 2025-08-08 15:17:20 EDT

Justin Glass
Senior Director, Fleet Management

cc: Corporate Audit & Response Management