



July 24, 2025

JEANNETTE Y. GRANT
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution Letter – *Service Performance of Election and Political Mail During the 2024 General Election* (Report Number 24-143-R25)
Recommendations 1 and 9

We agree with the actions outlined by the U.S. Postal Service to address recommendations 1 and 9 in the subject report, as described in the related July 10, 2025, memorandum from the Chief Customer and Marketing Officer and Executive Vice President.

We will update our internal audit tracking system by modifying the status of these recommendations, 1 and 9, from “disagree” to “agree.”

Additionally, we agree to close recommendation 9 in our internal audit tracking system upon issuance of this letter.

We appreciate the cooperation and courtesy provided by your staff. If you have any questions, please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903, or me at 571-274-4015.

A handwritten signature in black ink, appearing to read "Laura Lozon", is positioned above the typed name.

Laura Lozon
Director, Audit Services

cc: John Littlejohn