

June 4, 2025

VICTORIA SMITH
ACTING DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution: Network Changes: Local Transportation Optimization in the Wisconsin Region (24-145-R25) Recommendations 3 and 6

Representatives of the Office of the Inspector General (OIG) and USPS management met on April 14, 2025, to discuss the OIG's disagreement with management's action plan for recommendations 3 and 6 as stated in the March 19, 2025, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to recommendations 3 and 6, which reads as follows from the March 28, 2025, final audit report:

Recommendation #3

We recommend the Vice President, Delivery Operations, require annual transportation optimization training for all Wisconsin region supervisors at optimized offices and track and monitor compliance.

Recommendation #6

We recommend the Vice President, Delivery Operations, adjust or reinforce scheduled collection box times within the Wisconsin region, to allow for collection boxes to be accessed timely and communicate any schedule adjustments to the customers.

The status of this recommendation will be changed to "Agreed" in both the OIG's and management's tracking systems upon receipt of the OIG's audit resolution response letter.

To close these recommendations, management agrees to take the following actions:

Management Action - Recommendation #3 – Management will provide onboarding and as needed training on transportation optimization to supervisors at Wisconsin RTO offices. Management requests closure of this recommendation with issuance of the OIG's audit resolution response letter.

Target Implementation Date: 6/30/2025

Responsible Official: Vice President, Delivery Operations

Management Action - Recommendation #6 – Management adjusted posted collection box times to align with retail window closures in the Wisconsin region. Management requests closure of this recommendation with issuance of the OIG's audit resolution response letter.

Target Implementation Date: 6/30/2025

Responsible Official: Vice President, Delivery Operations

John Morgan
Vice President, Delivery Operations

cc: Corporate Audit & Response Management