



May 28, 2025

JEANNETTE Y. GRANT
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution Letter – *Effectiveness of the New Regional Processing and Distribution Center in Richmond, VA* (Report Number 23-161-R24)
Recommendation 10

We agree with the actions outlined by the U.S. Postal Service to address recommendation 10 in the subject report, as described in the related May 15, 2025, memorandum from the Chief Processing and Distribution Officer.

We agree with the target implementation date of August 31, 2025, for recommendation 10. Accordingly, we will update our internal audit tracking system to reflect this change by modifying the status of this recommendation from “disagree” to “agree.”

We appreciate the cooperation and courtesy provided by your staff. If you have any questions, please contact Victoria Dixon, Acting Manager, Quality, Systems & Accountability, at 404-507-8322, or me at 703-526-5903.

Victoria Smith

Victoria Smith
(A)Director, Audit Services

cc: Todd Watson