

IA-25-26A-PC (Internal)
Human Resources Manager (Benefits)

The agency will review up to 50 application packages for this position. Applications must be submitted via email and only the first 50 received will be considered.

Overview

Open & closing dates

5/29/2025 to 6/9/2025

Service

Excepted

Pay scale & grade

GG-14

Salary

\$149,185 to \$191,931 / Per Year

Appointment type

Permanent

Work schedule

Full-Time

Location

Arlington, VA

Relocation expenses reimbursed

No

Telework eligible

Yes - as determined by the agency policy

Security clearance

Moderate Background Investigation

Application Count

50

Job family (Series)

0201 Human Resources Management

Drug Test

Yes

This Job Is Open To**Hiring Path**

Internal to agency

Clarification from the agency

Current federal employees of this agency, USPS-OIG, USPS, USPIIS and PRC only.

Note: Current career United States Postal Service Office of Inspector General, United States Postal Service and United States Postal Inspection Service and Postal Regulatory Commission employees only will be considered or selected from this vacancy announcement.

Summary

The USPS OIG is seeking a highly qualified applicant to fill our vacant Human Resources (HR) Manager position. This position manages the Benefits team in the HR directorate under Mission Support, located in Arlington, VA. The successful candidate will provide leadership, direction, and strategies in support of functional areas, including Postal Service Health Benefits (PSHB), Thrift Savings Plan (TSP), Federal Employees' Group Life Insurance (FEGLI), workers' compensation, leave programs, employee compensation, Performance Evaluation System, and Federal retirement programs. Bring your skills and voice to our team!

Duties

The incumbent will supervise a team of HR Analysts through planning, organizing, reviewing, supporting, and leading the team's daily activities. As the manager, the incumbent must be able to provide expert advice on a wide range of HR related topics, represent the agency at various meetings and functions, and build rapport with internal and external stakeholders.

Candidates will be evaluated on the skills that they possess that are directly related to the duties of the position and the experience, education and training that indicate the applicant's ability to acquire the particular knowledge and skills needed to perform the duties of the position. Only those candidates who meet all qualification and eligibility requirements and who submit the required information by 11:59 PM EST on 6/9/2025 will be considered.

The USPS OIG uses a Pay Banding system, which is equivalent to the Federal GS scale. Grade and salary determinations will be made based upon a candidate's education and professional experience.

This position is being advertised at the Manager Band level, equivalent to a GS-14. The salary range for this position is \$149,185 - \$191,931. The salary figures include locality pay.

Please note that the duties and responsibilities associated with this position may vary based upon the agency's needs at the time of hire. The following description of major duties and responsibilities is only intended to give applicants a general overview.

Major duties and responsibilities include:

- Day-to-day management of work; collaborates with peers and subordinates to deliver HR actions and legally sound advisory services.
- Provides authoritative advisory services and/or develops authoritative policy interpretations in the areas of leave programs, employee compensation, performance evaluations, federal and Postal benefits, and various personnel related issues.
- Plans, organizes, and conducts research on complex HR issues that involve major areas of uncertainty in approach, methodology, and interpretation, to identify appropriate solutions.
- Represents USPS OIG in meetings with high-level officials from the United States Postal Service, other agencies, vendors, and members of external organizations.
- Briefs senior officials on complex, controversial, and unprecedented matters with agency-wide solutions and plans.
- Presents assessment results and studies, negotiates agreements, and inspires innovative changes through approvals of senior leaders.
- Manages agency and HR goals, performs assessments, and implements desired outcomes successfully.
- Identifies and resolves, as applicable, unique cases where no policy exists, recommending innovative actions to address new needs and/or issues.
- Supports equal opportunity in recruitment and avoids prohibited personnel practices.
- Practices sound judgement and effective management when assigning work, combining or separating duties, establishing or abolishing positions, and fulfilling other HR management duties and responsibilities.
- Identifies and protects sensitive and classified data as well as the character, background, and history of employees and candidates for employment.

Conditions of Employment

- Must be a U.S. citizen.
- Must be able to pass a drug screening.
- Must be able to pass a background investigation.

- Must be able to obtain and maintain a moderate background investigation security clearance.
- Must be able to obtain and maintain a government-issued credit card.
- May be required to successfully complete a 12-month probationary period.

MINIMUM QUALIFICATIONS

You must meet one of the minimum qualifications listed below.

- Bachelor's degree from an accredited college or university and four (4) years of professional HR experience in Benefits and Compensation

OR

- Have at least two (2) years of previous supervisory experience in HR and additional four (4) years of professional HR experience in Benefits and Compensation

OR

- Have at least eight (8) years of professional HR experience in Benefits and Compensation

DESIRABLE QUALIFICATIONS

- Degree in Human Resources.
- HR Certification, i.e., SHRM CP or SCP, PHR/SPHR, HRI Certification, USDA Graduate School HR Certification, HRIS HR Certification, etc.
- Knowledge of U.S. Postal Service personnel guidelines.
- Experience working in an OIG environment.
- Experience using the U.S. Postal Service Human Capital Enterprise System (HCES).

EVALUATION FACTORS

You must have the experience, knowledge, and skills listed in EACH of the evaluation factors. Failure to demonstrate that you meet all the evaluation factor requirements as listed below will result in a score of zero (0), an ineligible status, and you will not be referred for further consideration. Include your major accomplishments relevant to the position requirements in your resume.

- Demonstrated knowledge of HR laws, policies, practices, and procedures related to benefits and compensation such as Thrift Savings Plan (TSP), Federal Employees' Group Life Insurance (FGLI), Postal Service Health Benefits (PSHB), workers' compensation, leave programs, employee compensation, Performance Evaluation System, salary adjustments, processing SF-50 or PS-50, and other federal and Postal benefits.
- Demonstrated skills in managing, interpreting, and advising senior officials and customers on a variety of HR issues that are focused on, or interdependent of, Benefits and Compensation operations.

- Demonstrated ability to independently research, analyze, and resolve complex HR problems and issues.
- Demonstrated ability to lead a diverse staff, motivate employees, and provide unparalleled customer service.
- Demonstrated ability to effectively communicate, both orally and in writing, with the staff, management officials, and internal/external stakeholders.
- Demonstrated ability to multi-task and successfully manage projects by applying critical thinking and logic, performing thorough research, and analyzing multifaceted data.

You will no longer be considered for this position if you receive a zero (0) rating on any evaluation factor.

Failure to demonstrate that you meet all evaluation factor requirements will result in a score of zero (0). Upon receipt of a zero score, you will be deemed "not minimally qualified," and you will not be referred for further consideration

Education

Education must be accredited by an institution recognized by the U.S. Department of Education. Applicants can verify accreditation here: www.ed.gov.

Special Instructions for Candidates with Foreign Education: Education completed outside the United States must be deemed equivalent to that gained in U.S. education programs. You must submit all necessary documents to a private U.S. credential evaluation service to interpret equivalency of your education against courses given in U.S. accredited colleges and universities. For further information, visit: <https://sites.ed.gov/international/recognition-of-foreign-qualifications>.

Additional information

As a result of the passage of the Postal Service Reform Act of 2022 (PSRA), USPS employees (including USPS OIG) and retirees will transition from the Federal Employees Health Benefits (FEHB) Program to the Postal Service Health Benefits (PSHB) Program effective January 1, 2025.

Pay is only part of the compensation you will earn working for the USPS OIG. We offer a broad array of benefits programs.

Detailed information about eligibility and enrollment will be provided upon hiring. For more information, visit the Postal Service Health Benefits (PSHB) Program website at <https://www.opm.gov/healthcareinsurance/pshb/#url=Overview>

We offer Health, Dental, Vision, Life and Long-Term Care Insurances with Flexible Spending options as well. For more information about these programs visit: <https://www.opm.gov/healthcare-insurance/Guide-Me/Federal-Employees/>

Retirement and Thrift Savings. For more information about these programs, see <https://www.opm.gov/retirement-center/> and www.tsp.gov.

Workplace Programs. USPS OIG offers a range of flexible work schedules, telework, and employee assistance programs.

Leave and Holidays. In addition to eleven (11) paid holidays each year, you will earn thirteen (13) days of paid sick leave and thirteen (13) to twenty-six (26) paid vacation days each year depending on your years of service.

Fair Labor Standards Act (FLSA) Status: EXEMPT (Nonexempt employees are entitled to overtime pay; Exempt employees are not).

Our agency provides reasonable accommodations for applicants with disabilities. If you require accommodations during any part of the application and/or hiring process, please contact us by sending an email to SupportHiring@uspsaig.gov. The decision on granting an accommodation request will be made on a case-by-case basis.

How You Will Be Evaluated

You will be evaluated for this vacancy based on how well you meet the qualifications above.

The Human Resources Office will review your resume and supporting documentation to ensure that you meet the minimum qualifications required for this position. You will no longer be considered for this position if you: receive a zero (0) rating on any evaluation factor; fail to attach all required documentation; if your application materials indicate that you are not minimally qualified for this position; or if you fail to qualify on the interview.

Only the top-rated candidates will be referred to a review official or the selecting official for further consideration. Top-rated applicants may be required to participate in an interview. Your rating may be further adjusted or rated as ineligible by the review official or the selecting official based on your interview performance. Once all applicant scores are finalized, the selecting official will make a final decision.

NOTE: If you receive a zero (0) rating on any evaluation factor or on the interview, you will be considered NOT MINIMALLY QUALIFIED for the position and rated ineligible.

Applicants for this position may be interviewed one or more times as part of the hiring process. During interviews, applicants may not use any AI tool or virtual assistant (such as ChatGPT) to help them answer questions, except for accessibility tools used as part of a reasonable accommodation. Applicants who fail to follow these rules will be disqualified from the hiring process.

Required Documents

You must submit all required documents by 11:59 PM EST on the closing date of this announcement. Make sure you include the vacancy announcement number in the subject line when submitting your application package. For information on submitting application packages, please review the 'How to Apply' section. **The announcement number for this vacancy is: IA-25-26A-PC.**

1. RESUME: Required. It is essential that your resume and supporting documentation provide sufficient information to substantiate your qualifications for the announced position.

2. COMPLETE APPLICATION QUESTIONNAIRE: Required. Download the Application Questionnaire (PDF), complete the form, and include it in the application package.

3. PERFORMANCE APPRAISAL (FY 2023 and 2024): Required. Appraisals must be dated within the last 15 months. This is required from all applicants including federal, USPS, OIG, and private sector employees. If a performance appraisal is not available, you must submit a separate statement explaining why is not available. NOTE: An SF-50 is not acceptable as a performance appraisal.

4. TRANSCRIPTS: Required, if it is used to claim the education requirement under minimum qualification. It must be from an accredited college or university. The information presented in the transcript must be verifiable and should contain the name of the institution, applicant's name, list of completed courses, semester hours, GPA, date and type of Bachelor's Degree issued. Education completed outside the United States must be deemed equivalent to that gained in conventional/accredited U.S. education programs to be acceptable for Federal employment. Attach document verifying that it has been deemed equivalent. For further information visit: <https://sites.ed.gov/international/recognition-of-foreignqualifications>. **(Required: Name the file as "Transcript")**

5. SF-50: Required, if applicable. If you are or have been a federal employee. This is to demonstrate tenure and competitive/excepted service for eligibility purposes. **(Required: Name the file as "SF-50" or "Form 50")**.

6. SUPPORTING DOCUMENTS: Required, if applicable. Degrees, Certificates, and Licenses. If there is an education, certification, and/or license requirement for this vacancy, relevant documents must be included in the application package.

How to Apply

To apply for this position, you must submit an application package containing all required documents, e.g., application questionnaire, performance appraisals, SF-50, Veterans' preference documents, transcripts, and/or supporting documents, etc. The application questionnaire is available as a PDF in the vacancy announcement. The complete application package must be submitted via email at SupportHiring@uspsoig.gov by 11:59PM (EST) on the closing date, **June 9, 2025**, to receive consideration.

Please include the vacancy number in the subject line when you are submitting your application package and all email communications pertaining to this vacancy announcement.

For questions on this vacancy announcement, please contact SupportHiring@uspsoig.gov.