



May 21, 2025

JEANNETTE Y. GRANT
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution Letter – *Measuring Performance of Sorting and Delivery Centers* (Report Number 24-040-R24) Recommendation 5

We agree with the actions outlined by the U.S. Postal Service to address recommendation 5 in the subject report, as described in the related May 13, 2025, memorandum from the Chief Retail & Delivery Officer & Executive Vice President.

We agree with the target implementation date of June 30, 2025, for recommendation 5. Accordingly, we will update our internal audit tracking system to reflect this change by modifying the status of this recommendation from “disagree” to “agree.”

Additionally, we agree to close recommendation 5, under the designation “closed not implemented” in our internal audit tracking system, with the issuance of this letter.

We appreciate the cooperation and courtesy provided by your staff. If you have any questions, please contact Victoria Dixon, Acting Manager, Quality, Systems & Accountability, at 404-507-8322, or me at 703-526-5903.

Victoria Smith

Victoria Smith
(A)Director, Audit Services

cc: Brandi Adder