



April 18, 2025

JEANNETTE Y. GRANT
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution and Closeout Letter – *Measuring Performance of Sorting and Delivery Centers* (Report Number 24-040-R24) Recommendations 2, 3, and 6

We agree with the actions outlined by the U.S. Postal Service to address recommendations 2, 3, and 6 in the subject report, as detailed in the related April 15, 2025, memorandum from the Chief Retail and Delivery Officer and Executive Vice President.

We agree with the target implementation dates of October 31, 2025, for Recommendation 2, and May 31, 2025, for Recommendations 3 and 6. Accordingly, we will update our internal audit tracking system to reflect this change by modifying the status of these recommendations from “disagree” to “agree.”

Additionally, we agree to close Recommendations 3 and 6 in our internal audit tracking system upon issuance of this letter.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions, please contact Victoria Dixon, Acting Manager, Quality, Systems & Accountability, at 404-507-8322, or me at 703-526-5903.

Victoria Smith

Victoria Smith
Acting Director, Audit Services

cc: Brandi Adder