



March 31, 2025

JEANNETTE Y. GRANT  
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution Letter – *Postal Service Oversight of Parcel Select*  
(Report Number 24-044-R25) Recommendation 2

We agree with the actions the U.S. Postal Service will take to address recommendation 2 in the subject report, as described in the related March 21, 2025, memorandum from the Vice President, Technology Applications and the Vice President, Applied Engineering. We agree to change recommendation 2 from “Disagree” to “Agree” in our Audit Projects Module and add a Target Implementation Date of October 31, 2025.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions, please contact Victoria Dixon, Acting Manager, Quality, Systems & Accountability, at 404-507-8322, or me at 703-526-5903.

A handwritten signature in black ink, reading "Victoria Smith", is positioned above the typed name.

Victoria Smith  
(A)Director, Audit Services

cc: Heidi Einsweiler