



March 28, 2025

JEANNETTE Y. GRANT
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution and Closeout Letter – *Measuring Performance of Sorting and Delivery Centers* (Report Number 24-040-R24) Recommendation 4

We agree with the actions outlined by the U.S. Postal Service to address recommendation 4 in the subject report, as detailed in the related March 26, 2025, memorandum from the Vice President, Delivery Operations.

We agree with the target implementation date of April 30, 2025 and will update our internal audit tracking system by changing the status from “disagree” to “agree.” We also agree to close this recommendation in our internal audit tracking system with the issuance of this letter.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions, please contact Victoria Dixon, Acting Manager, Quality, Systems & Accountability, at 404-507-8322, or me at 703-526-5903.

A handwritten signature in black ink, appearing to read "Victoria Smith", is located below the text block.

Victoria Smith
Acting Director, Audit Services

cc: Brandi Adder