



March 6, 2025

BRIAN NEWMAN
ACTING DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution – Election Mail Readiness for the 2024 General Election (Audit Number 24-016-R24) Recommendation 6

Representatives of the Office of the Inspector General (OIG) and USPS management met again on January 31, 2025, to discuss management's disagreement with recommendation number 6 as stated in the July 24, 2024, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to recommendation number 6 which read as follows from the July 30, 2024, final audit report:

Recommendation #6

We recommend the Director, Election and Government Mail Services, in conjunction with the Vice President, Delivery Operations and Vice President, Processing and Maintenance Operations, evaluate the postmarking policy and adjust as necessary to ensure that all mail-in ballots receive a postmark.

The status of the recommendations will be changed to "Agreed" in both the OIG's and management's tracking systems.

To close these recommendations management agrees to take the following actions:

The Postal Service initially disagreed with the recommendation for the reasons articulated in the Management Response. While the Postal Service has decided not to implement the recommendation as articulated in the report, we can agree to consider alternative approaches (without committing to any particular outcome) to address instances where we identify a non-postmarked ballot envelope in the Postal Service's system prior to or on Election Day.

Target Implementation Date: 03/31/2026

Responsible Official: Election and Government Mail Services

Sincerely,

E-SIGNED by Steven.W Monteith
on 2025-03-10 13:25:20 EDT

Steven W. Monteith
Chief Customer & Marketing Officer and Executive Vice President

cc: Corporate Audit & Response Management