



January 30, 2025

VICTORIA SMITH
ACTING DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution: Effectiveness of the New Regional Processing Distribution Center (RPDC) in Atlanta, GA (Audit (24-074-R24) Recommendation 7

Representatives of the Office of the Inspector General (OIG) and USPS management met on November 27, 2024, to discuss management's disagreement with recommendation 7 as stated in the August 21, 2024, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to recommendation 7 which reads as follows from the August 28, 2024, final audit report:

Recommendation 7:

We recommend the Vice President, Processing Operations, implement plans to hire sufficient managerial staff when implementing future network changes.

The status of this recommendation will be changed to "Agree" in both the OIG's and management's tracking systems upon receipt of the OIG's audit resolution response letter.

Management has taken the following actions:

Management has taken proactive steps to increase non-bargaining staff at the Atlanta RPDC. Documentation was presented to show percentage of authorized positions that are permanently filled along with management's hiring strategy to fill these positions including use of supplemental staff when necessary. Management requests to close this recommendation upon issuance of the OIG's audit resolution response letter.

Target Implementation Date: 03/31/2025

Responsible Official: Vice President, Processing Operations

E-SIGNED by DANE.A COLEMAN
on 2025-01-30 17:02:24 EST

Dane A. Coleman