



December 17, 2024

JEANNETTE Y. GRANT
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution – *Minnesota-North Dakota District: Delivery Operations*
(Report Number 24-032-R24 – Recommendation 2)

We agree with the actions the U.S. Postal Service will take to address recommendation 2 in the subject report, as described in the related December 16, 2024, memorandum from the Vice President, Area Retail & Delivery (Central). We agree to change “disagree” to “agree” in our Audit Projects Module and add a Target Implementation Date of September 30, 2024.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments, please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in blue ink, reading "John E. Cihota", is positioned above the printed name.

John E. Cihota
Director, Audit Services

cc: Kelly Thresher
Sean Balduff