



December 3, 2024

JOHN CIHOTA  
DIRECTOR, AUDIT SERVICES

SUBJECT: Audit Resolution: Sorting and Delivery Center Impacts in the Florida 1 District  
(Audit 23-171-R24) Recommendation 1

Representatives of the Office of the Inspector General (OIG) and USPS management met on October 18, 2024, to discuss the OIG's disagreement with management's action plan for recommendation 1 as stated in the May 16, 2024, management response in the subject audit report.

As a result of the meeting an agreement was reached pertaining to recommendation 1 which reads as follows from the May 28, 2024, final audit report:

**Recommendation #1**

We recommend the Executive Director Sorting and Delivery Center Implementation, in coordination with the Vice President, Logistics, develop detailed lessons-learned reports for Gainesville and Panama City Sorting & Delivery Centers, discussing key challenges involving planning and implementation as a guide for future activations.

The status of recommendation 1 will be changed to "Agree" in both the OIG's and management's tracking systems upon receipt of the OIG's audit resolution response letter.

Lessons learned previously shared with the OIG from Gainesville and Panama City Sorting & Delivery Center's implementation have been documented and made accessible to relevant core team members through an internal platform. The OIG found evidence of this action to be acceptable, therefore, management requests to close this recommendation with issuance of the OIG's audit resolution response letter.

Target Implementation Date: 12/31/2024

Responsible Official: Executive Director, Sorting and Delivery Center Implementation

E-SIGNED by LESLIE E JOHNSON-FRICK  
on 2024-12-03 15:34:39 EST

Leslie Johnson-Frick  
Exec Director, Sorting & Delivery Center Implementation

cc: Corporate Audit & Response Management