



December 5, 2024

JEANNETTE Y. GRANT
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution Letter – *Sorting and Delivery Center Impacts in the Florida 1 District* (Report Number 23-171-R24) Recommendation 1

We agree with the actions the U.S. Postal Service will take to address recommendation 1 in the subject report, as described in the related December 3, 2024, memorandum from the Executive Director, Sorting and Delivery Center Implementation. We agree to change recommendation 1 from “Disagree” to “Agree” in our Audit Projects Module and add a Target Implementation Date of December 31, 2024. We also agree to close this recommendation in our Audit Projects Module with the issuance of this letter.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in cursive script, reading "John E. Cihota", is positioned above the printed name and title.

John E. Cihota
Director, Audit Services

cc: Mary Lloyd
Laura Roberts