



November 20, 2024

JEANNETTE Y. GRANT  
MANAGER, CORPORATE AUDIT AND RESPONSE MANAGEMENT

SUBJECT: Audit Resolution Letter – *After-Action Review of Unauthorized Access to USPS Employee Self-Service Portal* (Report Number 23-134-R24)  
Recommendation 2

We agree with the actions the U.S. Postal Service will take to address recommendation 2 in the subject report, as described in the related November 20, 2024, memorandum from the Vice President, Organization Development. We agree to change recommendation 2 from “Disagree” to “Agree” in our Audit Projects Module, add a Target Implementation Date of December 31, 2024, and close this recommendation with the issuance of this Audit Resolution Letter.

We appreciate the cooperation and courtesies provided by your staff. If you have any questions or comments please contact Victoria Smith, Manager, Quality, Systems & Accountability, at 703-526-5903.

A handwritten signature in cursive script, reading "John E. Cihota", is positioned above a horizontal line.

John E. Cihota  
Director, Audit Services

cc: Wilvia Espinoza  
Vasilios Grastos